

**FREQUENTLY-ASKED QUESTIONS
REAL ESTATE SALESPERSON (RES) EXAMINATION IN 2021**

1. Why is CEA no longer giving priority to candidates affected by the cancellation of the February 2020 RES examination in 2021?

In view of the COVID-19 pandemic, CEA announced the cancellation of the February 2020 RES examination after these candidates had successfully registered to sit for the examination. The cancellation was necessary to ensure the safety of the candidates.

No further priority will be given as we have made available sufficient exam seats to cater to all the February 2020 RES exam candidates in the September, October and November 2020 RES examinations.

2. Is registration for the 2021 examination slots on a first-come-first-served basis?

Yes, the registration will be open to all candidates on a first-come-first-served basis.

3. What is the capacity for the 2021 RES examinations?

For the RES examinations in 2021, with safe management measures in place, the capacity per examination will be about 2,400 candidates spread out in small rooms of not more than 50 persons each.

4. Why is there a limit on the seating capacity for the 2021 RES examinations?

For the safety of candidates and the examination personnel, and to minimise the spread of the COVID-19 virus, we must ensure that the examination is held in a safe manner. Hence, there is a need to limit the seating capacity at the examination premises.

5. Why can't CEA conduct the RES examinations online for the safety of all candidates?

CEA is exploring alternate modes of conducting the RES examination to complement the on-site examination, such as conducting computer-based examinations, in which candidates sit for the RES examination at designated location(s).

Regardless of the examination mode, CEA remains committed to upholding the integrity of the RES examination while ensuring the safety of candidates. CEA will consider the computer-based examinations carefully, including the authentication and security safeguards and standards that such examination mode offers.

Should an alternative mode be offered, implementation will not be immediate, as some time would be required for the onboarding onto the system. CEA will provide more information at a later stage.

6. Can CEA conduct more frequent examinations?

The availability of venues is a major factor in conducting the examinations. In addition, CEA has to assess that these venues are able to implement safe management measures as stipulated in MOH’s advisories for the safety of all examination candidates and the community.

We will work towards exploring alternate modes of conducting the RES examination such as conducting computer-based examinations in which candidates sit for the RES examination at designated location(s).

7. Can candidates who are registering for the full sitting of the examination be able to take the two papers from different examination slots?

For the safety of all candidates and to prevent mixing of candidates across different examination slots and sessions, candidates are required to take both papers on the assigned dates and times from each examination slot.

For instance, if a candidate has registered for examination slot 1, he will sit for Paper 1 on Saturday from 9.30am to 12pm, and Paper 2 on Sunday from 9.30am to 12pm. He will not be allowed to sit for Papers 1 and 2 on dates in other examination slots.

Examination Slots	Examination Day and Time
Examination Slot 1 (AM)	Sat: 9.30am to 12pm – Paper 1 Sun: 9.30am to 12pm – Paper 2
Examination Slot 2 (PM)	Sat: 3pm to 5.30pm – Paper 1 Sun: 3pm to 5.30pm – Paper 2

8. Will COVID-19-related laws and regulations be tested?

The COVID-19 (Temporary Measures) Act and Regulations 2020 will be tested in the RES examinations as the legislation and its implications are covered in Papers 1 and 2 of the examination syllabus.

Only new regulations, policies and guidelines announced or implemented within one month before the date of examination will not be tested.

Candidates are required to be familiar with the latest laws and regulations relating to and affecting estate agency work in order to serve your clients professionally when you are successful in joining the real estate agency industry.