

## FREQUENTLY-ASKED QUESTIONS REAL ESTATE SALESPERSON (RES) EXAMINATION IN 2020

**1. Why is CEA giving priority for candidates affected by the cancellation of the February 2020 RES examination?**

In view of the COVID-19 pandemic, CEA announced the cancellation of the February 2020 RES examination after these candidates had successfully registered to sit for the examination. The cancellation was necessary to ensure the safety of the candidates. Hence, it is fair and reasonable to give them the first opportunity to sit for the next available examination when it is safe to do so.

**2. Why is CEA giving priority again for candidates affected by the cancellation of the February 2020 RES examination as they had registered for the September 2020 RES examination?**

Due to the COVID-19 situation, CEA has to implement safe management measures for the conduct of the examinations. We started with a smaller scale examination in September for about 800 candidates. With this capacity limit, not all of the candidates who were affected by the cancellation of the February 2020 RES examination were able to register for the September 2020 RES examination. We will thus be giving priority to these candidates to register for the RES examination in October and November 2020.

**3. If priority candidates miss the deadline of 30 September 2020, can they still register from 1 to 7 October 2020 with the rest of the candidates, if there are vacancies?**

Priority candidates who miss the deadline of 30 September 2020 can still register for the examination from 1 to 7 October 2020 with the rest of the candidates on a first-come-first-served basis, subject to availability, until the examination capacity has been reached.

**4. Is registration for the October 2020 examination slots on a first-come-first-served basis?**

For the priority candidates, the registration will be on a first-come-first-served basis during the priority registration period. If there are available slots after 30 September 2020, the registration will be open to all candidates on a first-come-first-served basis as well.

**5. What is the capacity for the October 2020 RES examination?**

For the RES examination in October 2020, with safe management measures in place, the capacity will be about 1,600 candidates who will be spread out in rooms of not more than 50 persons each.

**6. When can I register for the November 2020 RES examination?**

We have published the November 2020 examination dates to provide candidates with advance information of the planned dates. However, whether the examinations can be conducted on these dates will depend on the COVID-19 situation then. We will announce the registration dates for the November 2020 RES examination at a later date.

**7. Why is there a limit on the seating capacity for the RES examination?**

For the safety of candidates and the examination personnel, and to minimise any potential spread of the COVID-19 virus, we must ensure that the examination is held in a safe manner. Hence, there is a need to limit the seating capacity at the examination premises.

**8. Why can't CEA conduct the RES examinations online for the safety of all candidates?**

CEA is exploring alternate modes of conducting the RES examination to complement the on-site examination, such as conducting computer-based examination, in which candidates sit for the RES examination at designated location(s).

Regardless of the examination mode, CEA remains committed to upholding the integrity of the RES examination while ensuring the safety of candidates. CEA will consider the computer-based examination carefully, including the authentication and security safeguards and standards that such examination mode offers.

Should an alternative mode be offered, implementation will not be immediate, as some time would be required for the onboarding onto the system. CEA will provide more information at a later stage.

**9. Can candidates who are registering for the full sitting of the examination be able to take the two papers from different examination slots?**

For the safety of all candidates and to prevent mixing of candidates across different examination slots and sessions, candidates are required to take both papers on the assigned dates and times from each examination slot.

For instance, if a candidate has registered for examination slot 1, he will sit for Paper 1 on 17 Oct 2020 from 9.30am to 12pm, and Paper 2 on 18 Oct from 9.30am to 12pm. He will not be allowed to sit for Papers 1 and 2 during other examination slots.

<b>Examination Slots</b>	<b>Examination Dates and Time</b>
Examination Slot 1	17 Oct 2020 (Sat); 9.30am to 12pm – Paper 1 18 Oct 2020 (Sun); 9.30am to 12pm – Paper 2

Examination Slot 2	17 Oct 2020 (Sat); 3pm to 5.30pm – Paper 1 18 Oct 2020 (Sun); 3pm to 5.30pm – Paper 2
Examination Slot 3	19 Oct 2020 (Mon); 9.30am to 12pm – Paper 1 20 Oct 2020 (Tues); 9.30am to 12pm – Paper 2
Examination Slot 4	19 Oct 2020 (Mon); 3pm to 5.30pm – Paper 1 20 Oct 2020 (Tues); 3pm to 5.30pm – Paper 2

#### **10. Will COVID-19-related laws and regulations be tested?**

The COVID-19 (Temporary Measures) Act and Regulations 2020 will be tested in the RES examinations as the legislation and its implications are covered in Papers 1 and 2 of the examination syllabus.

Only new regulations, policies and guidelines announced or implemented within one month before the date of examination will not be tested.

Candidates are required to be familiar with the latest laws and regulations relating to and affecting estate agency work in order to serve your clients professionally when you are successful in joining the real estate agency industry.

17 September 2020