

Frequently-asked questions on the cancellation of the 27 and 28 June 2020 Real Estate Salesperson (RES) Examination

As at 30 April 2020

1. Why did CEA cancel the 22 and 23 February 2020 RES examination?

The RES examination is a large-scale examination involving many candidates. Following the raising of the Disease Outbreak Response System Condition (DORSCON) status to Orange due to COVID-19 on 7 February 2020, CEA received many requests from candidates to either defer or cancel the February 2020 RES examination.

CEA cancelled the examination so as to **minimise** the risks to the health and safety of candidates, and to prevent the spread of COVID-19.

2. If the COVID-19 situation improves, when will CEA hold the next RES examination? Will it be in October 2020 as scheduled? Will CEA organise additional examination(s) between July and the end of 2020 to make up for the cancelled examinations in February and June 2020?

In view of the fluid COVID-19 situation, CEA will closely monitor the situation and abide by MOH's advisories. We will work towards confirming the next available examination if and when the situation permits to give candidates an opportunity to sit for the examination. Updates will be posted on [CEA](#) and [RELC's](#) websites.

3. When the registration for the next available RES examination opens, will there be a shortage of places due to the higher demand built up from the cancelled February and June 2020 examinations? Will CEA impose a quota on the number of places for the RES examinations from now on?

For the safety of all examination candidates and the community, CEA will abide by MOH's advisories and is considering a fixed number of candidates per seating when we resume the RES examinations. As we expect that there would be a higher demand for the next available examination due to the cancelled February and June 2020 examinations, we will thus be extending the course certificate validity period by one year for course participants who had completed the RES course on any date from 22 February 2018 to 30 April 2020 (both dates inclusive), so that these course participants will have a longer window to register for the exam.

We seek the understanding of course participants who have completed and complete the RES course after 30 April 2020 that they may not be able to register for the next available examination, and they should register for later examination dates instead.

4. Why is CEA considering setting a limit on the size of the candidature for RES examination? There was no such limit in past examinations.

Given the public health considerations due to COVID-19, we have to set a limit on the number of candidates who can sit for the examination to comply with the safe distancing measures. This is to keep candidates safe, while ensuring examination integrity and logistical efficiency.

5. How will candidates who registered for the February 2020 RES Examination be informed of their priority status and/or when they can register for the next examination?

When the next examination date has been confirmed, RELC will be writing directly to these candidates to provide them with information on registration for the examination.

6. Why is CEA giving priority to and extending the RES course certificate validity for candidates who had registered for the February 2020 RES examination?

In view of the fluid COVID-19 situation, CEA announced the cancellation of the February 2020 RES examination after these candidates had successfully registered to sit for the examination. The cancellation was necessary to ensure the safety of the candidates and the community. Hence, it is fair and reasonable to give them the first opportunity to sit for the next available examination.

7. Due to the cancellation of the February and June 2020 RES examinations, the next RES examination may take place after the expiry of my RES course completion certificate validity. Do I have to retake the RES course then?

CEA has decided to extend the RES course completion certificate validity period by a year for those course participants who completed the RES course between 22 February 2018 and 30 April 2020 (both dates inclusive).

For example, if you had completed your RES course on 1 March 2018, your course completion certificate will be valid until 1 March 2021.

As we expect a high demand to sit for the RES examination, CEA will give priority to candidates who successfully registered for the February 2020 RES examination that was cancelled. We seek the understanding of other course participants who may not be able to register for the next examination when it is resumed.

8. Will CEA be looking at increasing the number of venues for the upcoming examinations to accommodate the increase in the number of candidates?

In view of the fluid COVID-19 situation, CEA will closely monitor the situation and abide by MOH's advisories for the safety of all candidates and the community.

As the availability of venues is a major factor in conducting the examinations, we are exploring other possible examination venues.

Updates will be posted on [CEA](#) and [RELC's](#) websites.

-End-